

THE CRITERION REPORT

The Criterion Report is a quarterly market research survey conducted by the Institute of Race Relations into voter preferences, attitudes and the South African political landscape.



THE CRITERION REPORT
VOL 2; No 2
17 March 2019

The Criterion Report is home to the findings and insights drawn from market research conducted by the South African Institute of Race Relations (IRR) into voter preferences, attitudes and the nature of the South African political landscape.

IRR February 2019 Election Poll: ANC Government Performance

In line with the IRR's objective to become an authority on political market research, the Institute has undertaken its second full survey of the electoral landscape to supplement the first full survey carried out in September 2018, and a "snap poll" carried out in December 2018.

The IRR's February Election Poll was in the field during the last two weeks of February 2019. Below is a summary of two sets of questions: First, how voters perceive the ANC national government to have performed on six core issues; second, which of the big three political parties – the ANC, DA and EFF – voters believe is best placed to deliver on the six core issues.

Part A comprises two summary tables of all the data, for ease of reference, along with the IRR's analysis of those findings. Part B comprises the full data sets for each question.

The banner headline findings are:

1. NATIONAL ANC GOVERNMENT PERFORMANCE:

- Among all voters, the ANC national government has a negative net satisfaction score on all of six core issues. On Economic Growth, the ANC national government receives a net negative score of -56%; on Crime it scores -41%; on Education -11%; on Healthcare -13%; on Corruption -45% and on Land Reform -22%.
- The highest net dissatisfaction rate on all issues is recorded among minority voters and DA Voters. Black Voters give negative net satisfaction scores to the ANC government on Economic Growth (-48%); Crime (-31%); Corruption (-33%) and Land Reform (-7%), and marginal positive net satisfaction scores on Education (+5%) and Healthcare (+3%).
- EFF Voters are universally dissatisfied with the ANC national government performance on all six issues, but more sympathetic than DA voters: Economic Growth (DA Voters: -85%, EFF Voters: -79%), Crime (DA -74%, EFF -63%), Education (DA -53%, EFF -16%), Healthcare (DA -57%, EFF -24%), Corruption (DA -77%, EFF -60%), Land Reform (DA -67%, EFF -46%).
- ANC Voters are the most sympathetic to the ANC national government performance, but more dissatisfied than satisfied on three of the six issues: They give net negative satisfaction scores on Economic Growth (-36%); Crime (-16%); Corruption (-22%) and Land Reform (-7%), and net positive satisfaction scores on: Education (+5%); Healthcare (+3%) and Land Reform (+6%).

2. SERVICE DELIVERY PERCEPTIONS:

- Among all voters, across five of the six issues at a national level, the ANC is selected as the party best placed to deliver on that particular issue. The only exception, as a national issue, is fighting corruption, on which a majority of all voters (30.1%) stated that the EFF would do the best job.
- Significantly, in Gauteng, the DA was chosen as best placed to deliver on three of six issues, among all voters: on Economic Growth and Job Creation (34.9%), on Fighting Crime (34.7%) and on Fighting Corruption (33.1%).
- Among Black voters, the ANC emerged as the dominant choice to deliver best on all issues at national and provincial levels, bar three, where the EFF emerged with a majority: Fighting Crime, among black voters in Gauteng (36%) and Fighting Corruption, both nationally (38%) and in Gauteng (38%).
- The DA universally dominated at every level and on every issue among minority voters, all with a very high majority.

3. NATIONAL ANC GOVERNMENT PERFORMANCE vs SERVICE DELIVERY PERCEPTIONS - ANC VOTERS ONLY:

- 51% of ANC Voters are "very unsatisfied" with the ANC national government's performance on fighting corruption. 47% of ANC Voters also believe the ANC best - out of the ANC, DA and EFF - at fighting corruption.

TECHNICAL DETAIL

Methodology:

The poll was conducted between 12 and 26 February 2019. The sample was fully demographically representative and comprised only registered voters. A total of 1,611 respondents were questioned. The national margin of error is 3.3%. Supplementing this were two fully demographically representative sub-samples for Gauteng (sample size: 502 registered voters) and the Western Cape (sample size: 405 registered voters). The margin of error for the Gauteng sub-sample was 3.8%, and for the Western Cape sub-sample, 5.9%. The confidence level is 95%. The poll was conducted telephonically, using a single frame, random digit-dialling sampling design. Briefly: The sampling frame consists of every potential cell phone number in existence in South Africa, from which a probability sample is drawn. This approach ensures that every number stands an equal chance of being included in the study, which is the most basic condition that must be met for survey results to be generalizable to the population from which a sample is drawn. The poll was conducted by Victory Research. A full explanation of the methodology follows at the end of this document.

Interpretation:

This poll is not a prediction. It is a snapshot in time, in this case of the electoral market between 12 and 26 February 2019. Likewise, the numbers presented in the poll are not absolutely definitive. A 3.3% margin of error means, for example, the DA – which comes out with 22% – could be on 18.7% or 25.3%. A confidence level of 95% means we are confident 95% of the time the findings will never vary more than 3.3 percentage points up or down from reality. When reporting on the poll, it is important to bear these parameters in mind. A number of the tables have in summary a positive or negative “Net Score”. This is calculated by subtracting the total score of one indicator (strongly/somewhat approve) from the other (strongly/somewhat disapprove). Finally, the most valuable aspect of any poll is its ability to identify trends and patterns, particularly over time. One should thus avoid ascribing absolute authority to any given single, isolated finding.

Structure of Full Diagnostic:

This document is separated into two sections. For each question we provide the national results and the results for both the Gauteng and Western Cape sub-samples. Each question has also been disaggregated by six standards cross tabulations: “All Voters”, “Black Voters”, “Minority Voters”, “ANC Voters”, “DA Voters” and “EFF Voters”, in order to track the responses of each of these key groups to any given question both at national and provincial level. Every question has a table, followed by an overarching analysis of the findings contained in that section. Regarding the tables, the Key Findings have been presented objectively and without comment. The end-of-section analysis comprises the CRA’s political analysis of what those findings mean.

Reading the Table Headings:

The table headings are designed to allow you to discern the information you are looking at. Here is an example of a table heading:

TABLE 1.13: [National] Government Performance: Education [All Voters/Black Voters/Minority Voters]

The square parenthesis indicate whether that table has information drawn from the national sample or one of the two provincial samples. In this case, it is from the national sample: [National]. Data from the two provinces is identified by: [Provincial]. Then follows the section theme (Government Performance) and the specific indicator for that question (Education). Finally, also in square parenthesis but not in bold text are the relevant cross tabulations for that table. In this case the question has been cross tabulated by: “All Voters”, “Black Voters” and “Minority Voters”.

PART A: SUMMARY TABLES AND ANALYSIS

SUMMARY TABLE 1: Net Government Performance [All Voters/All Gauteng/Western Cape Voters]

Explanation: We asked all respondents how satisfied or unsatisfied they were with the job the ANC government is doing on six core issues, and out of 100 (0 = totally unsatisfied; 100 = totally satisfied). Respondents could indicate they were either "very satisfied", "somewhat satisfied", "neutral" (i.e. neither satisfied nor unsatisfied); "somewhat unsatisfied" or "very unsatisfied". In order to summarise the individual findings for each question (all of which are contained at the end of this document), we created a "net satisfaction score" for each answer. This was done by subtracting the combined "satisfied" score (somewhat/very satisfied together) from the combined "unsatisfied" score (somewhat/very unsatisfied). If the net score is negative, it indicates more voters in that category were unsatisfied with the ANC government's performance than satisfied. If the net score is positive, it indicates more voters in that category were satisfied with the ANC government's performance than unsatisfied.

Q: Are you satisfied or unsatisfied with the job the ANC government is doing on these issues?						
	Economic Growth	Crime	Education	Healthcare	Corruption	Land Reform
All National Voters	-56%	-41%	-11%	-13%	-45%	-22%
All Gauteng Voters	-53%	-48%	-2%	-20%	-44%	-30%
All Western Cape Voters	-74%	-66%	-35%	-27%	-76%	-42%
All National Black Voters	-48%	-31%	+5%	+3%	-33%	-7%
All Gauteng Black Voters	-41%	-35%	+25%	+1%	-30%	-11%
All Western Cape Black Voters	-58%	-50%	+21%	+20%	-66%	+3%
All National Minority Voters	-85%	-79%	-66%	-69%	-81%	-73%
All Gauteng Minority Voters	-88%	-84%	-81%	-83%	-83%	-85%
All Western Cape Minority Voters	-81%	-74%	-62%	-50%	-80%	-63%
All National ANC Voters	-36%	-16%	+16%	+13%	-22%	+6%
All Gauteng ANC Voters	-12%	-20%	+42%	+21%	0%	+21%
All Western Cape ANC Voters	-58%	-33%	+12%	+6%	-55%	-5%
All National DA Voters	-85%	-74%	-53%	-57%	-77%	-67%
All Gauteng DA Voters	-90%	-85%	-53%	-71%	-81%	-68%
All Western Cape DA Voters	-82%	-82%	-62%	-48%	-87%	-72%
All National EFF Voters	-79%	-63%	-16%	-24%	-60%	-46%
All Gauteng EFF Voters	-68%	-37%	-1%	-13%	-61%	-62%
All Western Cape EFF Voters	-43%	-47%	-74%	-22%	-74%	-19%

Key Findings:

- Among all voters, there is no issue which does not receive a negative net satisfaction score, and all of which range between -11% (for education, which fares best) and -56% (for economic growth and job creation, which fares worst). That trend is most pronounced among minority voters, for which the highest net satisfaction rate is -66%, for education.
- Significantly, ANC voters, who are responding to the performance of a national administration under the control of the party they support, give negative net scores for three of the six issues: Economic growth (-36%), Crime (-16%) and Corruption (-22%). They give small but positive net satisfaction scores on Education (+16%), Healthcare (+13%) and Land Reform (+6%)
- Gauteng ANC voters are generally more positive about the party's performance in national government, with the exception of crime (-20% in the province, compared to -16% nationally). On the other issues, the difference is more in the ANC government's favour: Economic Growth (-12% versus -36%), Education (+42 versus +16%), Healthcare (+21% versus +13%), Corruption (neutral versus -22%) and Land Reform (+21% versus +6%).

SUMMARY TABLE 2: Party Delivery Perceptions [All Voters/All Gauteng/Western Cape Voters/Black Voters/Minority Voters/ANC Voters/DA Voters/EFF Voters]

Explanation: We asked all respondents which of the big three parties – the ANC, DA or EFF – they felt would do a better job on six core issues. Below is a summary of each of the individual questions (all of which can be found at the end of this document). For each category, we have listed the majority response. So, for example, among all voters nationally, on the issue of Economic Growth, 36.3% felt the ANC would do the best job out of the ANC, DA and EFF. To see the second and third place scores for this question, you would need to look at the individual question – in this case TABLE 2.1. That shows that, among all voters, after the ANC’s 36.3%, the DA came second with 29.2% of all voters and the EFF third with 22.4% of all voters. But those last two scores do not appear on the summary table – only the biggest majority score in each case is given.

Q: Which one of these parties do you think would do a better job with this issue? ANC, DA or EFF?						
Response: Best placed to:	All Voters	Black Voters	Minority Voters	ANC Voters	DA Voters	EFF Voters
Economic Growth	ANC: 36.3%	ANC: 45%	DA: 69%	ANC: 59%	DA: 69%	EFF: 62%
Gauteng	DA: 34.9%	ANC: 39%	DA: 69%	ANC: 59%	DA: 70%	EFF: 55%
Western Cape	DA: 47.8%	ANC: 50%	DA: 63%	ANC: 51%	DA: 74%	DA: 28%
Fighting Crime	ANC: 30.9%	ANC: 38%	DA: 72%	ANC: 52%	DA: 72%	EFF: 67%
Gauteng	DA: 34.7%	EFF: 36%	DA: 77%	ANC: 52%	DA: 77%	EFF: 58%
Western Cape	DA: 49.8%	ANC: 58%	DA: 68%	ANC: 58%	DA: 76%	ANC: 29%
Providing Education	ANC: 42.1%	ANC: 52%	DA: 77%	ANC: 67%	DA: 73%	EFF: 60%
Gauteng	ANC: 36.9%	ANC: 48%	DA: 77%	ANC: 64%	DA: 73%	EFF: 43%
Western Cape	DA: 49.6%	ANC: 48%	DA: 70%	ANC: 62%	DA: 81%	EFF: 21%
Providing Healthcare	ANC: 43.7%	ANC: 54%	DA: 71%	ANC: 68%	DA: 71%	EFF: 31%
Gauteng	ANC: 40.1%	ANC: 52%	DA: 75%	ANC: 65%	DA: 64%	EFF: 40%
Western Cape	DA: 52.8%	ANC: 42%	DA: 66%	ANC: 45%	DA: 77%	DA: 20%
Deliver Basic Services	ANC: 39.5%	ANC: 49%	DA: 77%	ANC: 64%	DA: 74%	EFF: 49%
Gauteng	ANC: 36.2%	ANC: 47%	DA: 79%	ANC: 66%	DA: 80%	EFF: 47%
Western Cape	DA: 55.4%	ANC: 59%	DA: 75%	ANC: 55%	DA: 83%	DA: 29%
Fighting Corruption	EFF: 30.1%	EFF: 38%	DA: 71%	ANC: 47%	DA: 70%	EFF: 69%
Gauteng	DA: 33.1%	EFF: 38%	DA: 68%	ANC: 46%	DA: 68%	EFF: 59%
Western Cape	DA: 51.8%	ANC: 45%	DA: 71%	ANC: 51%	DA: 76%	EFF: 29%

Key Findings:

- Among all voters, across five of the six issues at a national level, the ANC is selected as the party best placed to deliver on that particular issue. The only exception, as a national issue, is fighting corruption, on which a majority of all voters (30.1%) stated that the EFF would do the best job.
- Significantly, in Gauteng, the DA was chosen as best placed to deliver on three of the six issues, among all voters: on Economic Growth and Job Creation (34.9%), on Fighting Crime (34.7%) and on Fighting Corruption (33.1%).
- Among Black voters, the ANC emerged as the dominant choice to deliver best on all issues at national and provincial levels, bar three, where the EFF emerged with a majority: Fighting Crime among black voters in Gauteng (36%) and Fighting Corruption, both nationally (38%) and in Gauteng (38%).
- The DA universally dominated at every level and on every issue among minority voters, all with a very high majority.

SUMMARY TABLE 3: Delivery Satisfaction versus Delivery Perceptions: ANC Voters [All ANC Voters/All ANC Gauteng/Western Cape Voters]

Explanation: This table constitutes the views of ONLY ANC Voters. For each of the five issues for which it is possible to compare ANC Government Performance perceptions with Service Delivery Perceptions, we have taken only those ANC Voters who indicated they were “very unsatisfied” with the ANC government’s performance and compared the result to those ANC Voters who said the ANC was best placed to deal with that issue. So, one is comparing deep dissatisfaction levels with ANC performance with the belief that the is ANC best equipped to deal with the given issue, among ANC Voters. (For each of these numbers, see the individual tables at the end of the document.)

Q: Are you satisfied or unsatisfied with the job the ANC government is doing on these issues and Which one of those parties do you think would do a better job with this issue?					
Response	Economic Growth	Crime	Education	Healthcare	Corruption
National: Very Unsatisfied	51%	47%	29%	33%	51%
National: ANC Delivers Best	59%	52%	67%	68%	47%
Gauteng: Very Unsatisfied	38%	41%	23%	31%	41%
Gauteng: ANC Delivers Best	59%	52%	64%	65%	46%
Western Cape: Very Unsatisfied	58%	61%	37%	28%	65%
Western Cape: ANC Delivers Best	51%	58%	62%	45%	51%

Key Findings:

- Across the board, and despite being significantly unsatisfied with the ANC’s performance in national government on these five issues, on the same five issues, ANC voters believe the ANC best placed to deliver on them. On only one of the issues – Fighting Corruption – are more ANC voters very unsatisfied with the ANC’s performance, than believe the ANC best placed to deliver on that issue. Only on Education and Healthcare is there a significant gap between dissatisfaction levels and the belief that the ANC is best placed to deliver on that issue, in favour of the latter.
- That pattern holds for Gauteng, where a majority of ANC voters believe the ANC is best placed to deliver on those issues, with the exception of Fighting Corruption, where less than 50% of ANC voters (46%) believe the ANC is best placed to deliver on each issue.

ANALYSIS: Government Performance

- There are two sets of trends that are worth considering in this data set. The first is the degree to which ANC voters themselves are dissatisfied with the ANC government's performance on these six core delivery issues, and that, of them all, even when compared to corruption, it is economic growth and job creation that elicits the greatest levels of dissatisfaction – more evidence of how powerful this issue is and that, if any political party can offer meaningful solutions to it, they will stand a chance of making a significant impact on the electorate.
- The second trend worth noting is the disjuncture between the levels of dissatisfaction between DA voters and EFF voters about the ANC government's performance in national government. Both are damning across the board, but the EFF considerably less so: Economic Growth (DA -85%, EFF -79%), Crime (DA -74%, EFF -63%), Education (DA -53%, EFF -16%), Healthcare (DA -57%, EFF -24%), Corruption (DA -77%, EFF -60%), Land Reform (DA -67%, EFF -46%). That suggests a certain affinity among EFF voters towards the ANC which is more pronounced than among DA voters. It is a remarkable difference considering that two of those issues are corruption and land reform, around which the EFF has built its brand over the past few years.
- Satisfaction levels among EFF voters in Gauteng increase further still, which is also worth noting.
- One particular provincial rating is worth noting: in Gauteng, ANC voters give a net satisfaction score of +21% to the national government on healthcare, far above the +13% given nationally by ANC voters. Although not a national issue technically (most voters will not make a distinction between national and provincial competencies), this is a remarkable score given what happened at Life Esidimeni and the subsequent commission of inquiry into the deaths of 144 people.

ANALYSIS: Party Delivery Perceptions

- The summary table for this section illustrates two things: First, how strong the DA's delivery brand is among minority voters and its own supporters. Second, how relatively weak the ANC's delivery brand is nationally, among its own supporters and, particularly in Gauteng, in comparison to the DA.
- With regard to the DA: among both minority voters and DA voters, its brand as a party of delivery, on all issues, is marked not only by the universal majority it secures across the board, but by the high percentages it generates – typically in the 70% range.
- With regard to the ANC, among ANC voters, it too secures a majority across the board, even on Fighting Corruption, but the percentages are generally lower, typically in the 50% range. That suggests its brand as a party of delivery less stable.
- That is further evidenced by how small many of the majorities are that the ANC secures among all voters on all six issues nationally – all in the 30% and 40% range.
- In Gauteng, in which the ANC is on 41.6% on the provincial ballot, its numbers dip below a majority on three issues – Economic Growth and Job Creation, Fighting Crime and Fighting Corruption – all in favour of the DA, a sign that its brand as a party of delivery in that province is particularly shaky. Of the three issues it loses out on to the DA in that province, most remarkable is Economic Growth and Job Creation. Fighting Crime and Fighting Corruption are mainstays of the DA's opposition brand, and it makes sense that the DA would gain a majority on those first. But Economic Growth and Job Creation is a very difficult issue to wrest control of from a governing party. This appears to be symptomatic both of how critical that issue is to voters and how profound dissatisfaction levels are across the board with the ANC's performance on it.

ANALYSIS: Delivery Satisfaction versus Delivery Perceptions: ANC Voters

- A significant number of ANC Voters seem to be able to hold two contradictory views simultaneously: First, a deep unhappiness with the ANC national government performance and, second, the belief that the ANC government is best placed to deliver on that particular issue.
- Some of this might be explained by the election of Cyril Ramaphosa. That is, there is a belief that, over the last decade, the ANC has failed to deliver but that, in Ramaphosa, the ANC is now best placed to deliver reform. However, it is unlikely that explains this seeming contradiction entirely, as the broad structure of the ANC and its leadership at national and provincial level remains unchanged. There would appear to be a well-set cognitive dissonance in place among a significant number of ANC voters.

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PART B: INDIVIDUAL DATA SETS

1. GOVERNMENT PERFORMANCE

The purpose of this section is to provide you with each individual table, setting out of how voters perceive the performance of the ANC National Government on six specific issues: Economic Growth, Crime, Education, Healthcare, Corruption and Land Reform. In each case voters were asked to state how satisfied or dissatisfied they were with the national government's performance on each respective issue. It comprises:

- **TABLE 11.1: [National] Government Performance: Economic Growth** [All Voters/Black Voters/Minority Voters]
- **TABLE 11.2: [National] Net Satisfaction: Economic Growth** [All Voters/Black Voters/Minority Voters]
- **TABLE 11.3: [National] Government Performance: Economic Growth** [ANC Voters/DA Voters/EFF Voters]
- **TABLE 11.4: [National] Net Satisfaction: Economic Growth** [ANC Voters/DA Voters/EFF Voters]
- **TABLE 11.5: [Provincial] Government Performance: Economic Growth** [All Gauteng/Western Cape Voters/Black Voters/Minority Voters]
- **TABLE 11.6: [Provincial] Government Performance: Economic Growth** [All Gauteng/Western Cape Voters/ANC Voters/DA Voters/EFF Voters]
- **TABLE 11.7: [National] Government Performance: Fighting Crime** [All Voters/Black Voters/Minority Voters]
- **TABLE 11.8: [National] Net Satisfaction: Fighting Crime** [All Voters/Black Voters/Minority Voters]
- **TABLE 11.9: [National] Government Performance: Fighting Crime** [ANC Voters/DA Voters/EFF Voters]
- **TABLE 11.10: [National] Net Satisfaction: Fighting Crime** [ANC Voters/DA Voters/EFF Voters]
- **TABLE 11.11: [Provincial] Government Performance: Fighting Crime** [All Gauteng/Western Cape Voters/Black Voters/Minority Voters]
- **TABLE 11.12: [Provincial] Government Performance: Fighting Crime** [All Gauteng/Western Cape Voters/ANC Voters/DA Voters/EFF Voters]
- **TABLE 11.13: [National] Government Performance: Education** [All Voters/Black Voters/Minority Voters]
- **TABLE 11.14: [National] Net Satisfaction: Education** [All Voters/Black Voters/Minority Voters]
- **TABLE 11.15: [National] Government Performance: Education** [ANC Voters/DA Voters/EFF Voters]
- **TABLE 11.16: [National] Net Satisfaction: Education** [ANC Voters/DA Voters/EFF Voters]
- **TABLE 11.17: [Provincial] Government Performance: Education** [All Gauteng/Western Cape Voters/Black Voters/Minority Voters]
- **TABLE 11.18: [Provincial] Government Performance: Education** [All Gauteng/Western Cape Voters/ANC Voters/DA Voters/EFF Voters]
- **TABLE 11.19: [National] Government Performance: Healthcare** [All Voters/Black Voters/Minority Voters]
- **TABLE 11.20: [National] Net Satisfaction: Healthcare** [All Voters/Black Voters/Minority Voters]
- **TABLE 11.21: [National] Government Performance: Healthcare** [ANC Voters/DA Voters/EFF Voters]
- **TABLE 11.22: [National] Net Satisfaction: Healthcare** [ANC Voters/DA Voters/EFF Voters]
- **TABLE 11.23: [Provincial] Government Performance: Healthcare** [All Gauteng/Western Cape Voters/Black Voters/Minority Voters]
- **TABLE 11.24: [Provincial] Government Performance: Healthcare** [All Gauteng/Western Cape Voters/ANC Voters/DA Voters/EFF Voters]
- **TABLE 11.25: [National] Government Performance: Fighting Corruption** [All Voters/Black Voters/Minority Voters]
- **TABLE 11.26: [National] Net Satisfaction: Fighting Corruption** [All Voters/Black Voters/Minority Voters]
- **TABLE 11.27: [National] Government Performance: Fighting Corruption** [ANC Voters/DA Voters/EFF Voters]
- **TABLE 11.28: [National] Net Satisfaction: Fighting Corruption** [ANC Voters/DA Voters/EFF Voters]
- **TABLE 11.29: [Provincial] Government Performance: Fighting Corruption** [All Gauteng/Western Cape Voters/Black Voters/Minority Voters]
- **TABLE 11.30: [Provincial] Government Performance: Fighting Corruption** [All Gauteng/Western Cape Voters/ANC Voters/DA Voters/EFF Voters]
- **TABLE 11.31: [National] Government Performance: Land Reform** [All Voters/Black Voters/Minority Voters]
- **TABLE 11.32: [National] Net Satisfaction: Land Reform** [All Voters/Black Voters/Minority Voters]
- **TABLE 11.33: [National] Government Performance: Land Reform** [ANC Voters/DA Voters/EFF Voters]
- **TABLE 11.34: [National] Net Satisfaction: Land Reform** [ANC Voters/DA Voters/EFF Voters]
- **TABLE 11.35: [Provincial] Government Performance: Land Reform** [All Gauteng/Western Cape Voters/Black Voters/Minority Voters]
- **TABLE 11.36: [Provincial] Government Performance: Land Reform** [All Gauteng/Western Cape Voters/ANC Voters/DA Voters/EFF Voters]

TABLE 1.1: [National] Government Performance: Economic Growth [All Voters/Black Voters/Minority Voters]

<i>Q: Economic growth and job creation. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>			
Response	All Voters	Black Voters	Minority Voters
Very satisfied	11.6%	15%	2%
Somewhat satisfied	9.4%	11%	5%
Combined: Satisfied	21.0%	26%	7%
Neither satisfied or unsatisfied	1.3%	2%	1%
Somewhat unsatisfied	14.4%	14%	18%
Very unsatisfied	62.9%	60%	74%
Combined: Unsatisfied	77.3%	74%	92%
Refused	0.4%	0%	0%

TABLE 1.2: [National] Net Satisfaction: Economic Growth [All Voters/Black Voters/Minority Voters]

<i>Q: Economic growth and job creation. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>			
Response	All Voters	Black Voters	Minority Voters
Net Satisfaction	-56%	-48%	-85%

TABLE 1.3: [National] Government Performance: Economic Growth [ANC Voters/DA Voters/EFF Voters]

<i>Q: Economic growth and job creation. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>			
Response	African National Congress	Democratic Alliance	Economic Freedom Fighters
Very satisfied	19%	2%	2%
Somewhat satisfied	12%	5%	8%
Combined: Satisfied	31%	7%	10%
Neither satisfied or unsatisfied	2%	1%	0%
Somewhat unsatisfied	16%	17%	8%
Very unsatisfied	51%	75%	81%
Combined: Unsatisfied	67%	92%	89%
Refused	0%	0%	1%

TABLE 1.4: [National] Net Satisfaction: Economic Growth [ANC Voters/DA Voters/EFF Voters]

<i>Q: Economic growth and job creation. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>			
Response	African National Congress	Democratic Alliance	Economic Freedom Fighters
Net Satisfaction	-36%	-85%	-79%

TABLE 1.5: [Provincial] Government Performance: Economic Growth [All Gauteng/Western Cape Voters/Black Voters/Minority Voters]

<i>Q: Economic growth and job creation. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>						
Response	All Voters		Black Voters		Minority Voters	
	Gauteng	Western Cape	Gauteng	Western Cape	Gauteng	Western Cape
Very satisfied	13.6%	3.8%	17%	9%	3%	1%
Somewhat satisfied	9.6%	8.8%	12%	12%	3%	7%
Combined: Satisfied	23.2%	12.5%	29%	21%	6%	8%
Neither satisfied or unsatisfied	0.7%	0.8%	1%	0%	0%	1%
Somewhat unsatisfied	12.4%	19.0%	13%	18%	12%	19%
Very unsatisfied	63.6%	67.3%	57%	61%	82%	70%
Combined: Unsatisfied	76.0%	86.3%	70%	79%	94%	89%
Refused	0.0%	0.3%	0%	0%	0%	0%
Net Satisfaction	-53%	-74%	-41%	-58%	-88%	-81%

TABLE 1.6: [Provincial] Government Performance: Economic Growth [All Gauteng/Western Cape Voters/ANC Voters/DA Voters/EFF Voters]

<i>Q: Economic growth and job creation. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>						
Response	African National Congress		Democratic Alliance		Economic Freedom Fighters	
	Gauteng	Western Cape	Gauteng	Western Cape	Gauteng	Western Cape
Very satisfied	30%	4%	2%	5%	2%	0%
Somewhat satisfied	14%	17%	3%	3%	14%	29%
Combined: Satisfied	44%	21%	5%	8%	16%	29%
Neither satisfied or unsatisfied	1%	0%	0%	2%	0%	0%
Somewhat unsatisfied	18%	21%	6%	17%	13%	20%
Very unsatisfied	38%	58%	89%	73%	71%	52%
Combined: Unsatisfied	56%	79%	95%	90%	84%	72%
Refused	0%	0%	0%	1%	0%	0%
Net Satisfaction	-12%	-58%	-90%	-82%	-68%	-43%

TABLE 1.7: [National] Government Performance: Fighting Crime [All Voters/Black Voters/Minority Voters]

<i>Q: Fighting Crime. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>			
Response	All Voters	Black Voters	Minority Voters
Very satisfied	15.6%	19%	3%
Somewhat satisfied	12.2%	14%	7%
Combined: Satisfied	27.8%	33%	10%
Neither satisfied or unsatisfied	1.9%	2%	1%
Somewhat unsatisfied	9.1%	9%	11%
Very unsatisfied	60.1%	55%	78%
Combined: Unsatisfied	69.2%	64%	89%
Refused	0.8%	1%	0%

TABLE 1.8: [National] Net Satisfaction: Fighting Crime [All Voters/Black Voters/Minority Voters]

<i>Q: Fighting Crime. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>			
Response	All Voters	Black Voters	Minority Voters
Net Satisfaction	-41%	-31%	-79%

TABLE 1.9: [National] Government Performance: Fighting Crime [ANC Voters/DA Voters/EFF Voters]

<i>Q: Fighting Crime. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>			
Response	African National Congress	Democratic Alliance	Economic Freedom Fighters
Very satisfied	24%	5%	5%
Somewhat satisfied	16%	7%	13%
Combined: Satisfied	40%	12%	18%
Neither satisfied or unsatisfied	3%	1%	1%
Somewhat unsatisfied	9%	11%	7%
Very unsatisfied	47%	75%	74%
Combined: Unsatisfied	56%	86%	81%
Refused	0%	1%	1%

TABLE 1.10: [National] Net Satisfaction: Fighting Crime [ANC Voters/DA Voters/EFF Voters]

<i>Q: Fighting Crime. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>			
Response	African National Congress	Democratic Alliance	Economic Freedom Fighters
Net Satisfaction	-16%	-74%	-63%

TABLE 1.11: [Provincial] Government Performance: Fighting Crime [All Gauteng/Western Cape Voters/Black Voters/Minority Voters]

Q: Fighting Crime. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?						
Response	All Voters		Black Voters		Minority Voters	
	Gauteng	Western Cape	Gauteng	Western Cape	Gauteng	Western Cape
Very satisfied	14.5%	3.5%	19%	7%	2%	2%
Somewhat satisfied	10.8%	12.8%	13%	18%	6%	10%
Combined: Satisfied	25.3%	16.3%	32%	25%	8%	12%
Neither satisfied or unsatisfied	0.5%	1.5%	1%	0%	0%	2%
Somewhat unsatisfied	14.2%	9.1%	14%	8%	15%	10%
Very unsatisfied	59.1%	73.0%	53%	67%	77%	76%
Combined: Unsatisfied	73.3%	82.1%	67%	75%	92%	86%
Refused	0.1%	0.0%	0%	0%	0%	0%
Net Satisfaction	-48%	-66%	-35%	-50%	-84%	-74%

TABLE 1.12: [Provincial] Government Performance: Fighting Crime [All Gauteng/Western Cape Voters/ANC Voters/DA Voters/EFF Voters]

Q: Fighting Crime. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?						
Response	African National Congress		Democratic Alliance		Economic Freedom Fighters	
	Gauteng	Western Cape	Gauteng	Western Cape	Gauteng	Western Cape
Very satisfied	28%	7%	3%	2%	10%	0%
Somewhat satisfied	11%	27%	5%	6%	22%	20%
Combined: Satisfied	39%	34%	8%	8%	32%	20%
Neither satisfied or unsatisfied	1%	0%	0%	2%	0%	13%
Somewhat unsatisfied	18%	6%	11%	10%	15%	20%
Very unsatisfied	41%	61%	82%	80%	54%	47%
Combined: Unsatisfied	59%	67%	93%	90%	69%	67%
Refused	0%	0%	0%	0%	0%	0%
Net Satisfaction	-20%	-33%	-85%	-82%	-37%	-47%

TABLE 1.13: [National] Government Performance: Education [All Voters/Black Voters/Minority Voters]

<i>Q: Education. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>			
Response	All Voters	Black Voters	Minority Voters
Very satisfied	27.9%	35%	4%
Somewhat satisfied	15.3%	16%	12%
Combined: Satisfied	43.2%	51%	16%
Neither satisfied or unsatisfied	2.3%	3%	1%
Somewhat unsatisfied	12.1%	11%	16%
Very unsatisfied	41.7%	35%	66%
Combined: Unsatisfied	53.8%	46%	82%
Refused	0.7%	1%	0%

TABLE 1.14: [National] Net Satisfaction: Education [All Voters/Black Voters/Minority Voters]

<i>Q: Education. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>			
Response	All Voters	Black Voters	Minority Voters
Net Satisfaction	-11%	+5%	-66%

TABLE 1.15: [National] Government Performance: Education [ANC Voters/DA Voters/EFF Voters]

<i>Q: Education. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>			
Response	African National Congress	Democratic Alliance	Economic Freedom Fighters
Very satisfied	41%	10%	20%
Somewhat satisfied	15%	13%	21%
Combined: Satisfied	56%	23%	41%
Neither satisfied or unsatisfied	3%	1%	2%
Somewhat unsatisfied	11%	16%	10%
Very unsatisfied	29%	60%	47%
Combined: Unsatisfied	40%	76%	57%
Refused	1%	0%	1%

TABLE 1.16: [National] Net Satisfaction: Education [ANC Voters/DA Voters/EFF Voters]

<i>Q: Education. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>			
Response	African National Congress	Democratic Alliance	Economic Freedom Fighters
Net Satisfaction	+16%	-53%	-16%

TABLE 1.17: [Provincial] Government Performance: Education [All Gauteng/Western Cape Voters/Black Voters/Minority Voters]

<i>Q: Education. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>						
Response	All Voters		Black Voters		Minority Voters	
	Gauteng	Western Cape	Gauteng	Western Cape	Gauteng	Western Cape
Very satisfied	30.4%	11.2%	40%	25%	3%	5%
Somewhat satisfied	17.4%	20.4%	21%	36%	6%	13%
Combined: Satisfied	47.8%	31.6%	61%	61%	9%	18%
Neither satisfied or unsatisfied	2.4%	1.6%	3%	0%	1%	2%
Somewhat unsatisfied	11.6%	13.3%	9%	4%	20%	18%
Very unsatisfied	38.2%	53.5%	27%	36%	70%	62%
Combined: Unsatisfied	49.8%	66.8%	36%	40%	90%	80%
Refused	0.0%	0.0%	0%	0%	0%	0%
Net Satisfaction	-2%	-35%	+25%	+21%	-81%	-62%

TABLE 1.18: [Provincial] Government Performance: Education [All Gauteng/Western Cape Voters/ANC Voters/DA Voters/EFF Voters]

<i>Q: Education. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>						
Response	African National Congress		Democratic Alliance		Economic Freedom Fighters	
	Gauteng	Western Cape	Gauteng	Western Cape	Gauteng	Western Cape
Very satisfied	53%	24%	15%	2%	16%	13%
Somewhat satisfied	17%	32%	7%	16%	34%	0%
Combined: Satisfied	70%	56%	22%	18%	50%	13%
Neither satisfied or unsatisfied	3%	0%	4%	2%	0%	0%
Somewhat unsatisfied	5%	7%	16%	18%	18%	40%
Very unsatisfied	23%	37%	59%	62%	33%	47%
Combined: Unsatisfied	28%	44%	75%	80%	51%	87%
Refused	0%	0%	0%	0%	0%	0%
Net Satisfaction	+42%	+12%	-53%	-62%	-1%	-74%

TABLE 1.19: [National] Government Performance: Healthcare [All Voters/Black Voters/Minority Voters]

<i>Q: Healthcare. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>			
Response	All Voters	Black Voters	Minority Voters
Very satisfied	28.2%	35%	4%
Somewhat satisfied	14.5%	16%	11%
Combined: Satisfied	42.7%	51%	15%
Neither satisfied or unsatisfied	1.0%	1%	1%
Somewhat unsatisfied	11.2%	10%	15%
Very unsatisfied	44.8%	38%	69%
Combined: Unsatisfied	56.0%	48%	84%
Refused	0.3%	0%	0%

TABLE 1.20: [National] Net Satisfaction: Healthcare [All Voters/Black Voters/Minority Voters]

<i>Q: Healthcare. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>			
Response	All Voters	Black Voters	Minority Voters
Net Satisfaction	-13%	+3%	-69%

TABLE 1.21: [National] Government Performance: Healthcare [ANC Voters/DA Voters/EFF Voters]

<i>Q: Healthcare. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>			
Response	African National Congress	Democratic Alliance	Economic Freedom Fighters
Very satisfied	41%	9%	19%
Somewhat satisfied	15%	12%	19%
Combined: Satisfied	56%	21%	38%
Neither satisfied or unsatisfied	1%	1%	0%
Somewhat unsatisfied	10%	13%	11%
Very unsatisfied	33%	65%	51%
Combined: Unsatisfied	43%	78%	62%
Refused	0%	0%	1%

TABLE 1.22: [National] Net Satisfaction: Healthcare [ANC Voters/DA Voters/EFF Voters]

<i>Q: Healthcare. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>			
Response	African National Congress	Democratic Alliance	Economic Freedom Fighters
Net Satisfaction	+13%	-57%	-24%

TABLE 1.23: [Provincial] Government Performance: Healthcare [All Gauteng/Western Cape Voters/Black Voters/Minority Voters]

<i>Q: Healthcare. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>						
Response	All Voters		Black Voters		Minority Voters	
	Gauteng	Western Cape	Gauteng	Western Cape	Gauteng	Western Cape
Very satisfied	24.7%	13.8%	32%	35%	3%	4%
Somewhat satisfied	14.2%	22.0%	17%	25%	5%	20%
Combined: Satisfied	38.9%	35.8%	49%	60%	8%	24%
Neither satisfied or unsatisfied	1.9%	1.6%	2%	0%	1%	2%
Somewhat unsatisfied	12.2%	15.5%	11%	17%	16%	15%
Very unsatisfied	46.9%	47.0%	37%	23%	75%	59%
Combined: Unsatisfied	59.1%	62.5%	48%	40%	91%	74%
Refused	0.1%	0.0%	0%	0%	0%	0%
Net Satisfaction	-20%	-27%	+1%	+20%	-83%	-50%

TABLE 1.24: [Provincial] Government Performance: Healthcare [All Gauteng/Western Cape Voters/ANC Voters/DA Voters/EFF Voters]

<i>Q: Healthcare. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>						
Response	African National Congress		Democratic Alliance		Economic Freedom Fighters	
	Gauteng	Western Cape	Gauteng	Western Cape	Gauteng	Western Cape
Very satisfied	45%	25%	7%	7%	19%	0%
Somewhat satisfied	15%	28%	6%	19%	25%	39%
Combined: Satisfied	60%	53%	13%	26%	44%	39%
Neither satisfied or unsatisfied	1%	0%	4%	1%	0%	0%
Somewhat unsatisfied	8%	19%	12%	16%	23%	20%
Very unsatisfied	31%	28%	72%	58%	34%	41%
Combined: Unsatisfied	39%	47%	84%	74%	57%	61%
Refused	0%	0%	0%	0%	0%	0%
Net Satisfaction	+21%	+6%	-71%	-48%	-13%	-22%

TABLE 1.25: [National] Government Performance: Fighting Corruption [All Voters/Black Voters/Minority Voters]

<i>Q: Fighting Corruption. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>			
Response	All Voters	Black Voters	Minority Voters
Very satisfied	17.6%	22%	3%
Somewhat satisfied	8.8%	10%	6%
Combined: Satisfied	26.4%	32%	9%
Neither satisfied or unsatisfied	1.4%	2%	0%
Somewhat unsatisfied	7.3%	7%	7%
Very unsatisfied	63.9%	58%	83%
Combined: Unsatisfied	71.2%	65%	90%
Refused	0.8%	1%	0%

TABLE 1.26: [National] Net Satisfaction: Fighting Corruption [All Voters/Black Voters/Minority Voters]

<i>Q: Fighting Corruption. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>			
Response	All Voters	Black Voters	Minority Voters
Net Satisfaction	-45%	-33%	-81%

TABLE 1.27: [National] Government Performance: Fighting Corruption [ANC Voters/DA Voters/EFF Voters]

<i>Q: Fighting Corruption. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>			
Response	African National Congress	Democratic Alliance	Economic Freedom Fighters
Very satisfied	28%	5%	8%
Somewhat satisfied	10%	6%	11%
Combined: Satisfied	38%	11%	19%
Neither satisfied or unsatisfied	2%	0%	1%
Somewhat unsatisfied	9%	7%	2%
Very unsatisfied	51%	81%	77%
Combined: Unsatisfied	60%	88%	79%
Refused	0%	1%	1%

TABLE 1.28: [National] Net Satisfaction: Fighting Corruption [ANC Voters/DA Voters/EFF Voters]

<i>Q: Fighting Corruption. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>			
Response	African National Congress	Democratic Alliance	Economic Freedom Fighters
Net Satisfaction	-22%	-77%	-60%

TABLE 1.29: [Provincial] Government Performance: Fighting Corruption [All Gauteng/Western Cape Voters/Black Voters/Minority Voters]

<i>Q: Fighting Corruption. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>						
Response	All Voters		Black Voters		Minority Voters	
	Gauteng	Western Cape	Gauteng	Western Cape	Gauteng	Western Cape
Very satisfied	19.1%	7.2%	25%	17%	3%	3%
Somewhat satisfied	8.4%	4.8%	9%	0%	6%	7%
Combined: Satisfied	27.5%	12.0%	34%	17%	9%	10%
Neither satisfied or unsatisfied	1.1%	0.3%	1%	0%	0%	0%
Somewhat unsatisfied	6.2%	12.2%	6%	15%	6%	11%
Very unsatisfied	64.8%	75.5%	58%	68%	86%	79%
Combined: Unsatisfied	71.0%	87.7%	64%	83%	92%	90%
Refused	0.1%	0.0%	0%	0%	0%	0%
Net Satisfaction	-44%	-76%	-30%	-66%	-83%	-80%

TABLE 1.30: [Provincial] Government Performance: Fighting Corruption [All Gauteng/Western Cape Voters/ANC Voters/DA Voters/EFF Voters]

<i>Q: Fighting Corruption. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>						
Response	African National Congress		Democratic Alliance		Economic Freedom Fighters	
	Gauteng	Western Cape	Gauteng	Western Cape	Gauteng	Western Cape
Very satisfied	38%	21%	4%	0%	11%	0%
Somewhat satisfied	11%	2%	6%	6%	8%	13%
Combined: Satisfied	49%	23%	10%	6%	19%	13%
Neither satisfied or unsatisfied	2%	0%	0%	0%	0%	0%
Somewhat unsatisfied	8%	13%	5%	14%	8%	0%
Very unsatisfied	41%	65%	86%	79%	72%	87%
Combined: Unsatisfied	49%	78%	91%	93%	80%	87%
Refused	0%	0%	0%	0%	0%	0%
Net Satisfaction	0	-55%	-81%	-87%	-61%	-74%

TABLE 1.31: [National] Government Performance: Land Reform [All Voters/Black Voters/Minority Voters]

<i>Q: Land Reform. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>			
Response	All Voters	Black Voters	Minority Voters
Very satisfied	23.5%	30%	3%
Somewhat satisfied	12.6%	14%	8%
Combined: Satisfied	36.1%	44%	11%
Neither satisfied or unsatisfied	3.7%	4%	3%
Somewhat unsatisfied	12.9%	11%	20%
Very unsatisfied	45.4%	40%	64%
Combined: Unsatisfied	58.3%	51%	84%
Refused	1.8%	2%	1%

TABLE 1.32: [National] Net Satisfaction: Land Reform [All Voters/Black Voters/Minority Voters]

<i>Q: Land Reform. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>			
Response	All Voters	Black Voters	Minority Voters
Net Satisfaction	-22%	-7%	-73%

TABLE 1.33: [National] Government Performance: Land Reform [ANC Voters/DA Voters/EFF Voters]

<i>Q: Land Reform. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>			
Response	African National Congress	Democratic Alliance	Economic Freedom Fighters
Very satisfied	36%	7%	12%
Somewhat satisfied	14%	8%	14%
Combined: Satisfied	50%	15%	26%
Neither satisfied or unsatisfied	4%	3%	2%
Somewhat unsatisfied	11%	17%	17%
Very unsatisfied	33%	65%	55%
Combined: Unsatisfied	44%	82%	72%
Refused	1%	1%	1%

TABLE 1.34: [National] Net Satisfaction: Land Reform [ANC Voters/DA Voters/EFF Voters]

<i>Q: Land Reform. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>			
Response	African National Congress	Democratic Alliance	Economic Freedom Fighters
Net Satisfaction	+6%	-67%	-46%

TABLE 1.35: [Provincial] Government Performance: Land Reform [All Gauteng/Western Cape Voters/Black Voters/Minority Voters]

<i>Q: Land Reform. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>						
Response	All Voters		Black Voters		Minority Voters	
	Gauteng	Western Cape	Gauteng	Western Cape	Gauteng	Western Cape
Very satisfied	22.4%	11.5%	30%	31%	1%	2%
Somewhat satisfied	9.3%	15.3%	11%	18%	4%	14%
Combined: Satisfied	31.7%	26.8%	41%	49%	5%	16%
Neither satisfied or unsatisfied	5.4%	4.9%	6%	6%	4%	5%
Somewhat unsatisfied	15.6%	11.5%	12%	2%	25%	16%
Very unsatisfied	46.5%	56.8%	40%	44%	65%	63%
Combined: Unsatisfied	62.1%	68.3%	52%	46%	90%	79%
Refused	0.7%	0.0%	1%	0%	1%	0%
Net Satisfaction	-30%	-42%	-11%	+3%	-85%	-63%

TABLE 1.36: [Provincial] Government Performance: Land Reform [All Gauteng/Western Cape Voters/ANC Voters/DA Voters/EFF Voters]

<i>Q: Land Reform. Are you satisfied or unsatisfied with the job the ANC government is doing on this issue?</i>						
Response	African National Congress		Democratic Alliance		Economic Freedom Fighters	
	Gauteng	Western Cape	Gauteng	Western Cape	Gauteng	Western Cape
Very satisfied	41%	25%	6%	4%	16%	0%
Somewhat satisfied	16%	21%	7%	8%	2%	30%
Combined: Satisfied	57%	46%	13%	12%	18%	30%
Neither satisfied or unsatisfied	7%	3%	7%	4%	1%	20%
Somewhat unsatisfied	11%	9%	14%	17%	26%	0%
Very unsatisfied	25%	42%	67%	67%	54%	49%
Combined: Unsatisfied	36%	51%	81%	84%	80%	49%
Refused	1%	0%	0%	0%	0%	0%
Net Satisfaction	+21%	-5%	-68%	-72%	-62%	-19%

2. PARTY DELIVERY PERCEPTIONS

The purpose of this section is to provide you with each individual table setting out which political party – out of the ANC, DA and EFF – is perceived as best able to deliver on each of six issues: Economic Growth and Job Creation, Fighting Crime, Education, Healthcare, Delivering Basic Services and Fighting Corruption. In each case voters were asked to choose which of the ANC, DA and EFF they felt was best placed to deliver on each issue. It comprises:

- **TABLE 12.1: [National] Party Delivery Perceptions: Economic Growth** [All Voters/Black Voters/Minority Voters]
- **TABLE 12.2: [National] Party Delivery Perceptions: Economic Growth** [ANC Voters/DA Voters/EFF Voters]
- **TABLE 12.3: [Provincial] Party Delivery Perceptions: Economic Growth** [All Gauteng/Western Cape Voters/Black Voters/Minority Voters]
- **TABLE 12.4: [Provincial] Party Delivery Perceptions: Economic Growth** [All Gauteng/Western Cape Voters/ANC Voters/DA Voters/EFF Voters]
- **TABLE 12.5: [National] Party Delivery Perceptions: Fighting Crime** [All Voters/Black Voters/Minority Voters]
- **TABLE 12.6: [National] Party Delivery Perceptions: Fighting Crime** [ANC Voters/DA Voters/EFF Voters]
- **TABLE 12.7: [Provincial] Party Delivery Perceptions: Fighting Crime** [All Gauteng/Western Cape Voters/Black Voters/Minority Voters]
- **TABLE 12.8: [Provincial] Party Delivery Perceptions: Fighting Crime** [All Gauteng/Western Cape Voters /ANC Voters/DA Voters/EFF Voters]
- **TABLE 12.9: [National] Party Delivery Perceptions: Providing Education** [All Voters/Black Voters/Minority Voters]
- **TABLE 12.10: [National] Party Delivery Perceptions: Providing Education** [ANC Voters/DA Voters/EFF Voters]
- **TABLE 12.11: [Provincial] Party Delivery Perceptions: Providing Education** [All Gauteng/Western Cape Voters/Black Voters/Minority Voters]
- **TABLE 12.12: [Provincial] Party Delivery Perceptions: Providing Education** [All Gauteng/Western Cape Voters/ANC Voters/DA Voters/EFF Voters]
- **TABLE 12.13: [National] Party Delivery Perceptions: Providing Healthcare** [All Voters/Black Voters/Minority Voters]
- **TABLE 12.14: [National] Party Delivery Perceptions: Providing Healthcare** [ANC Voters/DA Voters/EFF Voters]
- **TABLE 12.15: [Provincial] Party Delivery Perceptions: Providing Healthcare** [All Gauteng/Western Cape Voters/Black Voters/Minority Voters]
- **TABLE 12.16: [Provincial] Party Delivery Perceptions: Providing Healthcare** [All Gauteng/Western Cape Voters/ANC Voters/DA Voters/EFF Voters]
- **TABLE 12.17: [National] Party Delivery Perceptions: Basic Services** [All Voters/Black Voters/Minority Voters]
- **TABLE 12.18: [National] Party Delivery Perceptions: Basic Services** [ANC Voters/DA Voters/EFF Voters]
- **TABLE 12.19: [Provincial] Party Delivery Perceptions: Basic Services** [All Gauteng/Western Cape Voters/Black Voters/Minority Voters]
- **TABLE 12.20: [Provincial] Party Delivery Perceptions: Basic Services** [All Gauteng/Western Cape Voters/ANC Voters/DA Voters/EFF Voters]
- **TABLE 12.21: [National] Party Delivery Perceptions: Fighting Corruption** [All Voters/Black Voters/Minority Voters]
- **TABLE 12.22: [National] Party Delivery Perceptions: Fighting Corruption** [ANC Voters/DA Voters/EFF Voters]
- **TABLE 12.23: [Provincial] Party Delivery Perceptions: Fighting Corruption** [All Gauteng/Western Cape Voters/Black Voters/Minority Voters]
- **TABLE 12.24: [Provincial] Party Delivery Perceptions: Fighting Corruption** [All Gauteng/Western Cape Voters/ANC Voters/DA Voters/EFF Voters]
- **ANALYSIS: Party Delivery Perceptions**

TABLE 2.1: [National] Party Delivery Perceptions: Economic Growth [All Voters/Black Voters/Minority Voters]

<i>Q: Generating economic growth and job creation. Which one of these parties do you think would do a better job with this issue? ANC, DA or EFF?</i>			
Response	All Voters	Black Voters	Minority Voters
ANC best at this issue	36.3%	45%	8%
DA best at this issue	29.2%	17%	69%
EFF best at this issue	22.5%	28%	3%
All of these parties	0.7%	0%	2%
None of these parties	3.5%	2%	8%
Don't know	4.5%	4%	7%
Refused	0.6%	1%	0%

TABLE 2.2: [National] Party Delivery Perceptions: Economic Growth [ANC Voters/DA Voters/EFF Voters]

<i>Q: Generating economic growth and job creation. Which one of these parties do you think would do a better job with this issue? ANC, DA or EFF?</i>			
Response	African National Congress	Democratic Alliance	Economic Freedom Fighters
ANC best at this issue	59%	6%	11%
DA best at this issue	13%	69%	18%
EFF best at this issue	18%	11%	62%
All of these parties	1%	1%	1%
None of these parties	2%	3%	2%
Don't know	3%	6%	7%
Refused	1%	0%	0%

TABLE 2.3: [Provincial] Party Delivery Perceptions: Economic Growth [All Gauteng/Western Cape Voters/Black Voters/Minority Voters]

<i>Q: Generating economic growth and job creation. Which one of these parties do you think would do a better job with this issue? ANC, DA or EFF?</i>						
Response	All Voters		Black Voters		Minority Voters	
	Gauteng	Western Cape	Gauteng	Western Cape	Gauteng	Western Cape
ANC best at this issue	30.8%	22.0%	39%	50%	7%	8%
DA best at this issue	34.9%	47.8%	23%	16%	69%	63%
EFF best at this issue	23.2%	11.1%	31%	28%	2%	3%
All of these parties	0.3%	2.7%	0%	3%	1%	3%
None of these parties	4.3%	6.8%	1%	0%	13%	10%
Don't know	4.9%	5.6%	5%	2%	6%	7%
Refused	0.0%	1.6%	0%	0%	0%	2%

TABLE 2.4: [Provincial] Party Delivery Perceptions: Economic Growth [All Gauteng/Western Cape Voters/ANC Voters/DA Voters/EFF Voters]

<i>Q: Generating economic growth and job creation. Which one of these parties do you think would do a better job with this issue? ANC, DA or EFF?</i>						
Response	African National Congress		Democratic Alliance		Economic Freedom Fighters	
	Gauteng	Western Cape	Gauteng	Western Cape	Gauteng	Western Cape
ANC best at this issue	59%	51%	8%	3%	20%	13%
DA best at this issue	10%	13%	70%	74%	20%	28%
EFF best at this issue	19%	25%	13%	5%	55%	8%
All of these parties	1%	5%	0%	2%	1%	0%
None of these parties	4%	1%	4%	6%	2%	20%
Don't know	6%	3%	4%	7%	3%	30%
Refused	0%	0%	0%	3%	0%	0%

TABLE 2.5: [National] Party Delivery Perceptions: Fighting Crime [All Voters/Black Voters/Minority Voters]

<i>Q: Fighting Crime. Which one of these parties do you think would do a better job with this issue? ANC, DA or EFF?</i>			
Response	All Voters	Black Voters	Minority Voters
ANC best at this issue	30.9%	38%	7%
DA best at this issue	28.5%	16%	72%
EFF best at this issue	27.1%	35%	2%
All of these parties	1.5%	2%	2%
None of these parties	3.7%	3%	7%
Don't know	5.1%	4%	9%
Refused	0.4%	1%	0%

TABLE 2.6: [National] Party Delivery Perceptions: Fighting Crime [ANC Voters/DA Voters/EFF Voters]

<i>Q: Fighting Crime. Which one of these parties do you think would do a better job with this issue? ANC, DA or EFF?</i>			
Response	African National Congress	Democratic Alliance	Economic Freedom Fighters
ANC best at this issue	52%	3%	8%
DA best at this issue	12%	72%	12%
EFF best at this issue	25%	12%	67%
All of these parties	1%	1%	4%
None of these parties	3%	2%	2%
Don't know	4%	9%	3%
Refused	1%	0%	0%

TABLE 2.7: [Provincial] Party Delivery Perceptions: Fighting Crime [All Gauteng/Western Cape Voters/Black Voters/Minority Voters]

<i>Q: Fighting Crime. Which one of these parties do you think would do a better job with this issue? ANC, DA or EFF?</i>						
Response	All Voters		Black Voters		Minority Voters	
	Gauteng	Western Cape	Gauteng	Western Cape	Gauteng	Western Cape
ANC best at this issue	26.7%	23.9%	34%	58%	4%	7%
DA best at this issue	34.7%	49.8%	20%	13%	77%	68%
EFF best at this issue	27.3%	3.1%	36%	6%	1%	2%
All of these parties	1.5%	1.6%	2%	0%	0%	2%
None of these parties	4.5%	11.4%	2%	16%	10%	9%
Don't know	3.2%	7.6%	2%	5%	6%	9%
Refused	0.0%	0.2%	0%	0%	0%	0%

TABLE 2.8: [Provincial] Party Delivery Perceptions: Fighting Crime [All Gauteng/Western Cape Voters /ANC Voters/DA Voters/EFF Voters]

<i>Q: Fighting Crime. Which one of these parties do you think would do a better job with this issue? ANC, DA or EFF?</i>						
Response	African National Congress		Democratic Alliance		Economic Freedom Fighters	
	Gauteng	Western Cape	Gauteng	Western Cape	Gauteng	Western Cape
ANC best at this issue	52%	58%	4%	3%	13%	29%
DA best at this issue	9%	14%	77%	76%	11%	0%
EFF best at this issue	30%	6%	12%	1%	58%	28%
All of these parties	2%	3%	0%	1%	4%	0%
None of these parties	3%	13%	3%	8%	8%	0%
Don't know	1%	4%	3%	10%	6%	44%
Refused	0%	0%	0%	0%	0%	0%

TABLE 2.9: [National] Party Delivery Perceptions: Providing Education [All Voters/Black Voters/Minority Voters]

<i>Q: Providing Education. Which one of these parties do you think would do a better job with this issue? ANC, DA or EFF?</i>			
Response	All Voters	Black Voters	Minority Voters
ANC best at this issue	42.1%	52%	8%
DA best at this issue	25.9%	11%	77%
EFF best at this issue	22.6%	29%	2%
All of these parties	0.9%	1%	1%
None of these parties	1.8%	1%	5%
Don't know	4.0%	3%	6%
Refused	0.4%	0%	0%

TABLE 2.10: [National] Party Delivery Perceptions: Providing Education [ANC Voters/DA Voters/EFF Voters]

<i>Q: Providing Education. Which one of these parties do you think would do a better job with this issue? ANC, DA or EFF?</i>			
Response	African National Congress	Democratic Alliance	Economic Freedom Fighters
ANC best at this issue	67%	7%	21%
DA best at this issue	8%	73%	12%
EFF best at this issue	18%	12%	60%
All of these parties	1%	1%	1%
None of these parties	1%	1%	0%
Don't know	3%	5%	4%
Refused	1%	0%	0%

TABLE 2.11: [Provincial] Party Delivery Perceptions: Providing Education [All Gauteng/Western Cape Voters/Black Voters/Minority Voters]

<i>Q: Providing Education. Which one of these parties do you think would do a better job with this issue? ANC, DA or EFF?</i>						
Response	All Voters		Black Voters		Minority Voters	
	Gauteng	Western Cape	Gauteng	Western Cape	Gauteng	Western Cape
ANC best at this issue	36.9%	22.0%	48%	48%	4%	10%
DA best at this issue	31.3%	49.6%	15%	8%	77%	70%
EFF best at this issue	23.4%	12.8%	31%	38%	3%	0%
All of these parties	0.3%	1.6%	0%	0%	0%	2%
None of these parties	2.6%	4.8%	0%	0%	10%	7%
Don't know	3.3%	7.0%	3%	4%	5%	9%
Refused	0.0%	0.2%	0%	0%	0%	0%

TABLE 2.12: [Provincial] Party Delivery Perceptions: Providing Education [All Gauteng/Western Cape Voters/ANC Voters/DA Voters/EFF Voters]

<i>Q: Providing Education. Which one of these parties do you think would do a better job with this issue? ANC, DA or EFF?</i>						
Response	African National Congress		Democratic Alliance		Economic Freedom Fighters	
	Gauteng	Western Cape	Gauteng	Western Cape	Gauteng	Western Cape
ANC best at this issue	64%	62%	9%	1%	35%	8%
DA best at this issue	4%	3%	73%	81%	14%	20%
EFF best at this issue	23%	26%	13%	4%	43%	21%
All of these parties	0%	3%	0%	1%	0%	0%
None of these parties	2%	1%	2%	3%	2%	0%
Don't know	3%	4%	2%	9%	6%	50%
Refused	0%	0%	0%	0%	0%	0%

TABLE 2.13: [National] Party Delivery Perceptions: Providing Healthcare [All Voters/Black Voters/Minority Voters]

<i>Q: Providing Healthcare. Which one of these parties do you think would do a better job with this issue? ANC, DA or EFF?</i>			
Response	All Voters	Black Voters	Minority Voters
ANC best at this issue	43.7%	54%	9%
DA best at this issue	27.1%	14%	71%
EFF best at this issue	9.4%	12%	1%
All of these parties	0.8%	1%	2%
None of these parties	2.9%	2%	6%
Don't know	8.4%	8%	10%
Refused	0.3%	0%	0%

TABLE 2.14: [National] Party Delivery Perceptions: Providing Healthcare [ANC Voters/DA Voters/EFF Voters]

<i>Q: Providing Healthcare. Which one of these parties do you think would do a better job with this issue? ANC, DA or EFF?</i>			
Response	African National Congress	Democratic Alliance	Economic Freedom Fighters
ANC best at this issue	68%	6%	26%
DA best at this issue	10%	71%	15%
EFF best at this issue	8%	3%	31%
All of these parties	0%	1%	3%
None of these parties	2%	3%	2%
Don't know	7%	11%	5%
Refused	1%	0%	0%

TABLE 2.15: [Provincial] Party Delivery Perceptions: Providing Healthcare [All Gauteng/Western Cape Voters/Black Voters/Minority Voters]

<i>Q: Providing Healthcare. Which one of these parties do you think would do a better job with this issue? ANC, DA or EFF?</i>						
Response	All Voters		Black Voters		Minority Voters	
	Gauteng	Western Cape	Gauteng	Western Cape	Gauteng	Western Cape
ANC best at this issue	40.1%	20.4%	52%	42%	5%	10%
DA best at this issue	28.3%	52.8%	12%	25%	75%	66%
EFF best at this issue	15.0%	7.0%	20%	20%	0%	1%
All of these parties	0.9%	2.5%	1%	0%	1%	4%
None of these parties	3.1%	5.5%	1%	0%	10%	8%
Don't know	7.5%	9.6%	7%	7%	9%	11%
Refused	0.0%	0.2%	0%	0%	0%	0%

TABLE 2.16: [Provincial] Party Delivery Perceptions: Providing Healthcare [All Gauteng/Western Cape Voters/ANC Voters/DA Voters/EFF Voters]

<i>Q: Providing Healthcare. Which one of these parties do you think would do a better job with this issue? ANC, DA or EFF?</i>						
Response	African National Congress		Democratic Alliance		Economic Freedom Fighters	
	Gauteng	Western Cape	Gauteng	Western Cape	Gauteng	Western Cape
ANC best at this issue	65%	45%	12%	7%	38%	13%
DA best at this issue	7%	23%	64%	77%	9%	20%
EFF best at this issue	13%	19%	7%	1%	40%	8%
All of these parties	2%	6%	0%	1%	0%	0%
None of these parties	3%	1%	3%	3%	2%	8%
Don't know	7%	7%	9%	11%	0%	50%
Refused	0%	0%	0%	0%	0%	0%

TABLE 2.17: [National] Party Delivery Perceptions: Basic Services [All Voters/Black Voters/Minority Voters]

<i>Q: Delivering Basic Services. Which one of these parties do you think would do a better job with this issue? ANC, DA or EFF?</i>			
Response	All Voters	Black Voters	Minority Voters
ANC best at this issue	39.5%	49%	8%
DA best at this issue	30.2%	16%	77%
EFF best at this issue	19.1%	24%	2%
All of these parties	0.7%	1%	1%
None of these parties	2.7%	2%	4%
Don't know	4.7%	4%	6%
Refused	0.4%	0%	1%

TABLE 2.18: [National] Party Delivery Perceptions: Basic Services [ANC Voters/DA Voters/EFF Voters]

<i>Q: Delivering Basic Services. Which one of these parties do you think would do a better job with this issue? ANC, DA or EFF?</i>			
Response	African National Congress	Democratic Alliance	Economic Freedom Fighters
ANC best at this issue	64%	6%	18%
DA best at this issue	12%	74%	19%
EFF best at this issue	15%	12%	49%
All of these parties	1%	1%	2%
None of these parties	2%	2%	2%
Don't know	3%	5%	8%
Refused	1%	0%	0%

TABLE 2.19: [Provincial] Party Delivery Perceptions: Basic Services [All Gauteng/Western Cape Voters/Black Voters/Minority Voters]

<i>Q: Delivering Basic Services. Which one of these parties do you think would do a better job with this issue? ANC, DA or EFF?</i>						
Response	All Voters		Black Voters		Minority Voters	
	Gauteng	Western Cape	Gauteng	Western Cape	Gauteng	Western Cape
ANC best at this issue	36.2%	22.8%	47%	59%	6%	5%
DA best at this issue	35.0%	55.4%	20%	15%	79%	75%
EFF best at this issue	19.3%	10.3%	26%	17%	0%	7%
All of these parties	0.7%	1.4%	1%	3%	0%	1%
None of these parties	3.1%	2.8%	1%	4%	10%	2%
Don't know	4.4%	5.5%	5%	3%	4%	7%
Refused	0.1%	0.9%	0%	0%	0%	1%

TABLE 2.20: [Provincial] Party Delivery Perceptions: Basic Services [All Gauteng/Western Cape Voters/ANC Voters/DA Voters/EFF Voters]

<i>Q: Delivering Basic Services. Which one of these parties do you think would do a better job with this issue? ANC, DA or EFF?</i>						
Response	African National Congress		Democratic Alliance		Economic Freedom Fighters	
	Gauteng	Western Cape	Gauteng	Western Cape	Gauteng	Western Cape
ANC best at this issue	66%	55%	9%	4%	28%	13%
DA best at this issue	4%	11%	80%	83%	17%	29%
EFF best at this issue	17%	22%	8%	6%	47%	8%
All of these parties	0%	3%	0%	1%	4%	0%
None of these parties	4%	5%	2%	0%	2%	0%
Don't know	7%	3%	1%	7%	2%	50%
Refused	0%	3%	0%	0%	0%	0%

TABLE 2.21: [National] Party Delivery Perceptions: Fighting Corruption [All Voters/Black Voters/Minority Voters]

<i>Q: Fighting Corruption. Which one of these parties do you think would do a better job with this issue? ANC, DA or EFF?</i>			
Response	All Voters	Black Voters	Minority Voters
ANC best at this issue	27.8%	34%	6%
DA best at this issue	29.1%	17%	71%
EFF best at this issue	30.1%	38%	5%
All of these parties	1.1%	1%	1%
None of these parties	3.3%	2%	6%
Don't know	5.4%	5%	8%
Refused	0.7%	1%	1%

TABLE 2.22: [National] Party Delivery Perceptions: Fighting Corruption [ANC Voters/DA Voters/EFF Voters]

<i>Q: Fighting Corruption. Which one of these parties do you think would do a better job with this issue? ANC, DA or EFF?</i>			
Response	African National Congress	Democratic Alliance	Economic Freedom Fighters
ANC best at this issue	47%	3%	10%
DA best at this issue	14%	70%	12%
EFF best at this issue	28%	13%	69%
All of these parties	1%	1%	2%
None of these parties	2%	3%	1%
Don't know	5%	7%	4%
Refused	1%	1%	0%

TABLE 2.23: [Provincial] Party Delivery Perceptions: Fighting Corruption [All Gauteng/Western Cape Voters/Black Voters/Minority Voters]

<i>Q: Generating economic growth and job creation. Which one of these parties do you think would do a better job with this issue? ANC, DA or EFF?</i>						
Response	All Voters		Black Voters		Minority Voters	
	Gauteng	Western Cape	Gauteng	Western Cape	Gauteng	Western Cape
ANC best at this issue	24.8%	18.1%	32%	45%	4%	5%
DA best at this issue	33.1%	51.8%	21%	12%	68%	71%
EFF best at this issue	29.3%	13.0%	38%	23%	5%	8%
All of these parties	1.2%	1.6%	2%	0%	0%	2%
None of these parties	6.0%	7.5%	4%	11%	13%	6%
Don't know	3.5%	5.5%	2%	7%	8%	5%
Refused	0.0%	1.3%	0%	0%	0%	2%

TABLE 2.24: [Provincial] Party Delivery Perceptions: Fighting Corruption [All Gauteng/Western Cape Voters/ANC Voters/DA Voters/EFF Voters]

<i>Q: Generating economic growth and job creation. Which one of these parties do you think would do a better job with this issue? ANC, DA or EFF?</i>						
Response	African National Congress		Democratic Alliance		Economic Freedom Fighters	
	Gauteng	Western Cape	Gauteng	Western Cape	Gauteng	Western Cape
ANC best at this issue	46%	51%	8%	0%	14%	0%
DA best at this issue	15%	13%	68%	76%	11%	8%
EFF best at this issue	29%	17%	14%	9%	59%	29%
All of these parties	2%	3%	0%	1%	0%	0%
None of these parties	3%	9%	4%	7%	14%	0%
Don't know	2%	6%	4%	6%	3%	63%
Refused	0%	0%	0%	2%	0%	0%